

Online Enrollment Enhancements

The following chart describes some of the changes that will occur to the Online Enrollment application effective Friday, September 8, 2006.

Current Online Enrollment	New Online Enrollment
Transactions are pended until the nightly batch process is run. Users are able to adjust pending transactions or undo them. Only one coverage line change can be keyed per day.	Transactions are immediately committed to the Enrollment system. The user can key multiple coverage line changes on the same day.
Search results are static and cannot be sorted.	Search results can be sorted by Last Name or Subscriber ID.
Dependent and subscriber information viewed on different screens.	Both subscriber information and a dependent summary are viewed on the Update Subscriber screen.
Transaction report can only be requested for the current day's transaction. Historical reports cannot be requested.	Current day and historical reports can be requested by entering a transaction date.
Help page opens in the same browser window. Users lose any unsaved data if they navigate to the Help page.	New and improved Help section. Users can easily find the help topic that they need by using the Table of Contents or doing a Search. Help opens in a separate, resizable window, so users can read help content while working in the application. Help can also be minimized so users can toggle between Help and the Online Enrollment application.
Subscribers can be reinstated if they have a termination date that is within 90 days of the current date. If termination date is over 90 days, the user is required to enter the subscriber as new.	Terminated subscribers can be reinstated within 90 days of the current date. Existing record is reactivated and only information that has changed needs to be keyed.
Dependent cannot be reinstated independent of a subscriber. If a dependent is terminated, the user must add the dependent as new to reactivate coverage.	Terminated dependents can be reinstated within 90 days of the current date. Existing record is reactivated and only information that has changed needs to be keyed.
When a Coverage Type change is made, the system automatically selects the dependents to be covered and several additional screens must be accessed to add new dependents.	When a Coverage Type change is made, users are able to select dependents that should be covered. Users can also easily add new dependents.
Only the current coverage line for the subscriber and dependent can be viewed.	Historical coverage lines can be viewed for both the subscriber and dependent records.